

Supremely Successful Boards Workshop: Part 2 Northwest Region



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Please share Your Name, **Organization** & **Two Words** to describe your **Fundraising** program

Today's Agenda

Why People Give (and why they don't) **Role of the Fundraising Team Fundraising vs. Fund Development** Let's be Philanthropists Who is most likely to give Earning the Right to Ask **Understanding donor motivations** Asking in a virtual setting Raise more thru better stewardship Wrap Up & Closing Remarks



Fundraising



What my mom thinks I do



What my friends think i do



What my donors think I do



What my board thinks I do



What my executive director thinks I do



What I really do.

POLL #1

What is your greatest fundraising challenge?

- (A) Knowing the best way to ask
- (B) Deciding how much to ask for
- (C) Knowing who to ask
- (D) Understanding donor's interests & reasons for giving
- (E) Overcoming the fear of asking
- (F) Other

"Donors continue to support the causes they care about during a crisis. If donors trust you, they will continue to support you."

Penelope Burk, researcher & author of "Donor Centered Fundraising"



Fundraising in 2021

AFPGlobal.org https://bit.ly/3qx2AhX

72% of AFP surveyed members believe they will raise less money in 2021 than in a typical year

12% anticipate raising more

Giving in 2021

State of Charitable Giving and Donor Engagement 2/16/21 Frontstream.com

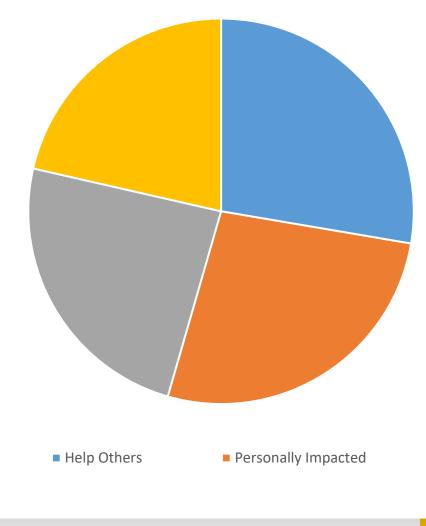
9 in 10 respondents intend to give to charity in 2021

19% plan to give more

31% Help Others 30% Personally Impacted 27% Friend or Family Impacted 24% Make an Impact

State of Charitable Giving and Donor Engagement Frontstream.com

Reasons for Giving



Role of the Fundraising Team

Board of Directors

CEO/Executive Director

Fundraising Staff

Who does what? Who asks?



Who is primarily responsible?

- 1. Communicate the vision and success of the organization to all constituencies.
- 2. Give first.
- 3. Develop a clear, compelling written case for support.
- 4. Know the funding needs of the organization in specific terms.
- 5. Identify, cultivate, and involve prospective donors.

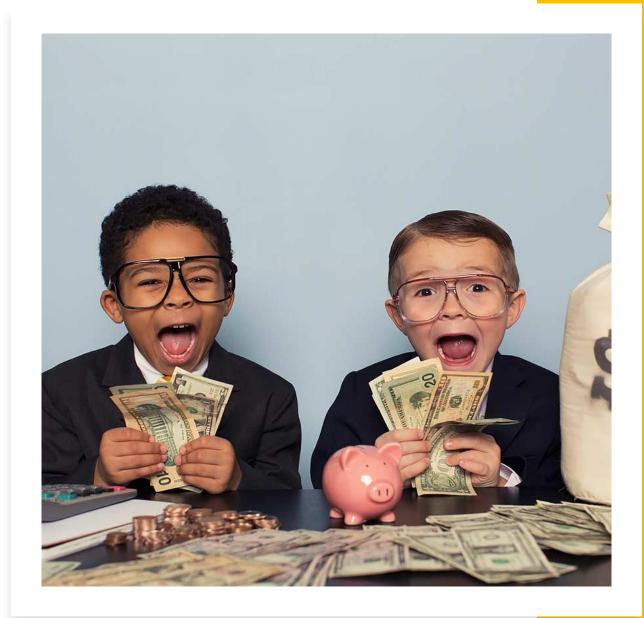
Who is primarily responsible?

- 6. Decides how much to ask for.
- 7. Ask for the gift.
- 8. Research prospective donor's giving history & reasons for giving
- 9. Participate in donor stewardship activities

Break-out #1

Share your greatest challenge when asking for a gift. Discuss one way to overcome this challenge and your first step towards implementing it.

Let's be Philanthropists!



Things that a charity wants to tell a donor

About our mission

What our values are

What we believe

Our new approach

Why

we need

your money

Why we think you should support us

How you can support us

Why we think we're different

> How great we are

How we helped solve a problem

We've been in the news

> We're on Facebook /Twitter

Things that a donor wants to hear from a charity

What you achieved with my money

Why I made the right decision to support you

That you value me

That you think I'm special You'll ask how I want you to communicate with me

That you know why I give and what I care about

That you've remembered what I've done and what I've said



"Why didn't you give a \$10,000 gift?"

"You didn't give me a \$10,000 reason."

Nonprofit

Donor

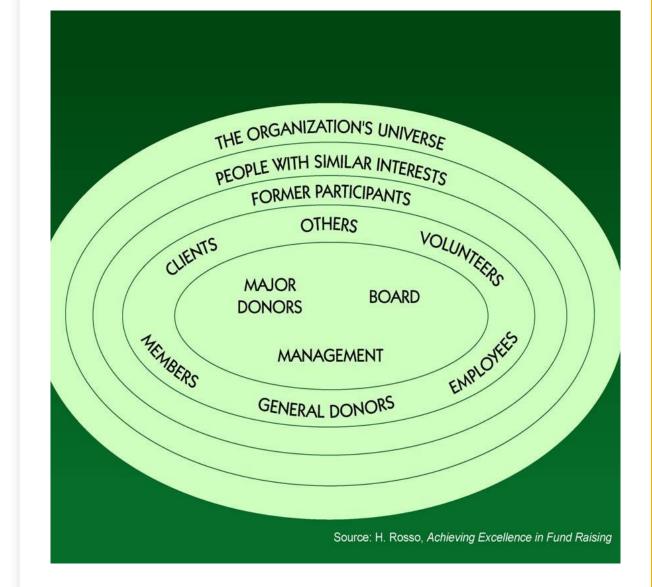
POLL #2

How does your organization define a major gift?

- (A) \$1,000 \$5,000
- (B) \$5,001 \$10,000
- (C) \$10,001 \$100,000
- (D) \$100,001 and above
- (E) Not sure

Who is Most Likely to Give

Hank Rosso's Constituency Circle





Identify Investigate Educate **Motivate** Cultivate Involve Solicit **Steward**

Who Should Ask

- A volunteer in a leadership position
- Someone the prospective donor knows & trusts
- The person they can't say NO to...
- A peer:
 - career status
 - economic/social status
 - mutual respect
 - mutual interest in cause



How much to ask for

- Previous giving
- 2 10x annual gift
- Depth of their interest in mission
- Level of trust
- Indicators of capacity
- Size of \$ goal to achieve results
- Stage of campaign
- Aim High



Tips for BETTER Asking

- Determine their interest before asking
- Know what you are asking for & how much
- Have 1 or 2 back-up ideas
- Use open-ended questions
- Let them do most of the talking
- Use your favorite asking phrase
- Have a next step

Asking in virtual setting

- Get permission first
- Build trust and comfort
- Make sure all decision-makers are present
- No slides
- No surprises (they should expect the ask)
- Look directly at the camera

POLL #3

How involved are Board members in thanking and stewarding donors, members, and funders to your Main Street program?

- (A) Proactively involved
- (B) Somewhat involved
- (C) Minimally involved
- (D) Not involved

What Donors Deserve

Acknowledgement Appreciation Recognition Stewardship





Break-out #2

What is your best take-away from this session to improve fundraising results for your Main Street program?

Final Questions & Wrap-up



Closing Thoughts

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